

# SAFETY MANUAL OF SPA COVER

How to obtain warranty when defect becomes apparent during the warranty period:

- Upon discovery of any defect, contact us and submit your claim to warranty via e-mail or call.
- Additional information may be needed which could include pictures.
- Freight to and from us for a repaired or replaced skin is to be paid by the purchaser. Proof of purchase must accompany the defective spa cover.
- The cove skin will be repaired or replaced, if upon inspection the defect is determined to be covered by the warranty.
- The replacement or repaired spa cover skin will be returned to the consumer within sixty(60) days of us receipt of the defective spa cover.

Warranty Exclusions:

- Broken foam inserts and steel channels are not warranted.
- Normal fading and minor deterioration.
- Damages, such as but not limited to, snow, wind, falling objects, or if any repairs are attempted by anyone other than us.
- Damages or discoloration as a result of improper water chemistry maintenance, including excessive chlorination, bromine ion, or contact of chemicals onto cover.
- Defects caused by a component, or part that is not part of the cover, such as a cover lifter.
- Chafing or wearing holes due to dragging on rough surfaces or sharp objects.
- Torn handles-handles are designed to open the cover only, not for crying or removing the cover from the spa.
- Torn tie-downs-tie down straps are designed to secure the cover only, not for opening or removing the cover from the spa.

Care and Maintenance:

1. Avoid exposing cover to excessive chemicals and remove cover when adding chemicals.
2. Maintain proper spa water chemistry. Any texture change or extreme discoloration of bottom material indicates chemical burn.
3. Keep cover clean, free of dirt and debris, Remove leaves or other debris to avoid color leaching.
4. Avoid water snow from accumulating.
5. Use a mild detergent and water solution to clean the vinyl portion monthly.
6. Avoid scraping the cover on rough surfaces.
7. Avoid jerking or pulling the cover, especially when vinyl is soft from heat to prevent threads from tearing the vinyl.
8. Always unfasten all hardware before opening cover. Gently fold down cover onto itself.
9. Do not sit, walk, or lay on the spa cover.
10. Avoid placing any heavy objects on the cover if the foam is cracked or damaged, replace immediately to avoid further damage to vinyl cover and maintain proper performance.